



Training Package

Guard and Patrol

Real Life Incident # 2



# Scenarios of Incident

A security officer, 80, was assaulted by a man he spotted sleeping on a public bench.

The Strait Time Sep 15, 2023, 06:15 PM



- SINGAPORE – An 80-year-old security officer was punched in the face by a man while patrolling in Bedok, after he told the man that sleeping on public benches was not allowed.
- **Background of Incident**
  - a) The incident, which took place on Sunday 10 Sep 2023 about 2 AM.
  - b) Mr. Kwek Moh Chai had been deployed in a public area in Bedok Central when he noticed a man sleeping on a public bench at about 2 AM. “(He) duly informed the man, who obliged and left,” However, as Mr Kwek continued patrolling, he saw the same man sleeping on a bench again and approached him a second time. This time, the man spewed vulgarities before punching Mr. Kwek in the face, resulting in him falling and breaking his spectacles.
  - c) Two people working at a nearby restaurant came to help Mr Kwek and restrained the man, as well as called the police.

# Objective of Training Package

- How to conduct a proper patrol by preparing security equipment (walkie-talkie, touch light, and mobile phone)
- How to spot potential danger and potential threats.
- How to get support or backup before approaching potential threats or Danger.

# Key Observations

What happened?	Why was there a difference?	Lessons Learnt
<ul style="list-style-type: none"><li>• An 80-year-old security officer was punched in the face by a man while patrolling in Bedok, after he told the man that sleeping on public benches was not allowed.</li><li>• He informed the man, who obliged and left.</li><li>• He saw the same man sleeping on a bench again and approached him a second time.</li></ul>	<ul style="list-style-type: none"><li>• Security approach the sleeping man with a backup security officer</li><li>• The man will not punch the security officer because officer is not alone.</li><li>• Security should recognise potential threats and ask for backup</li></ul>	<ul style="list-style-type: none"><li>• When alone security officers are vulnerable to assault from criminals.</li><li>• Security officers should not approach any person alone.</li><li>• Security should not underestimate threats</li><li>• Security officers who are elderly, should not be allowed to go on patrol alone.</li></ul>

<ul style="list-style-type: none"> <li>• The man spewed vulgarities before punching Mr Kwek in the face.</li> <li>• Mr Kwek fall and breaking his spectacles.</li> <li>• Two people working at a nearby restaurant came to help Mr Kwek and restrained the man, as well as called the police</li> </ul>		<ul style="list-style-type: none"> <li>• The security officer should report to his supervisor before taking any action.</li> <li>• Security officers should carry security equipment when on patrol.</li> <li>• Security officers should bring along a partner when doing after-hours patrol.</li> </ul>
<b>What was supposed to happen?</b>		
<ul style="list-style-type: none"> <li>• The security officer was alert to the situation and was able to spot a man sleeping on the bench.</li> <li>• Security officer recognizes potential treats and immediately</li> </ul>		

<p>ask for backup for supervisor</p> <ul style="list-style-type: none"><li>• Security officer Inform his supervisor that he saw a man sleeping on public bench.</li><li>• Wait for supervisor to come or send backup officer.</li><li>• When backup officer come then approach the sleeping man.</li><li>• If the man wakes up and moves away continue patrol.</li><li>• If spotted the man sleeping on the bench again.</li><li>• Contact the supervisor again and repeat the</li></ul>		
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process until he moves away from the site.		
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# The end